



RFP 19-075 Non-exclusive Regional Vanpool Program Services Answers to Questions Received

1. Is SRTA covering expenses for production and install of SRTA required vehicle decals?

Yes, SRTA will cover the expenses related to the purchase and installation of any vehicle magnets/decals.

2. Is SRTA open to discussing minor changes to the required driver eligibility requirements to be consistent with standard industry practice and insurance underwriting requirements?

SRTA is open to discussing minor changes to the required driver eligibility requirements in coordination with all vanpool vendors.

3. Is SRTA open to discussing and incorporating a defined Peach Pass process for vanpools into the scope of services and agreement?

SRTA is working to improve the process of integrating vanpools with Peach Pass and is open to incorporating the details of that process in the scope of services. The resulting contract may be amended at a future date to accommodate these changes.

4. In an effort to reduce rider cost & increase access to the program, is SRTA open to discussing updates to the insurance requirements to be consistent with industry standards? Alternatively, is SRTA open to increasing the incentive to help offset the increased costs riders incur due to the current requirements? The current incentive is below the industry average and the costs incurred to meet the current insurance requirements further devalue the incentive as compared to other similar programs.

The insurance requirements and incentive shall remain as noted in the RFP. Should SRTA make any modifications the insurance or incentive requirements prior to the proposal submission deadline, a formal addendum to the RFP will be issued.

5. What is the process for a proposer to identify exceptions to the contract provided with the RFP?

Please see the attached Appendix A and submit with your proposal.