



**SRTA Solicitation No. 18-127
RFP for Unarmed Security Services
January 22, 2018**

Question #1: The RFP lists that 5 sites will need unarmed coverage at 40 hours/week which would equate to at least 160 hours/month/site or 800 hours/month. However, the attachment states that there are only two positions that need coverage (a guard & rover) for a total of 160 hours/month/position or 320 hours/month. Will the coverage be for 5 sites or just one? If it's for 5 sites, doesn't that approximately total 800 hours/month?

Answer #1: Coverage is needed at five (5) sites with an additional supervisor to perform break reliefs. The relief supervisor is to ensure there is never a lapse in coverage at the 5 sites during the 8-hour coverage period. Please see the Revised Offer Document #8 issued as part of Addendum No. 1 to this RFP.

Question #2: Could you please clarify "The pricing sheet shows 160 hours monthly of unarmed and 160 hours monthly of roving. The scope states that it is 8 hours a day for patrolling their lots. How many security officers a day are needed?

Answer #2: Five (5) security officers and one (1) supervisor are needed. Please see Revised Offer Document #8 issued as part of Addendum No. 1 to the RFP.

Question #3: The pricing sheet shows that six vehicles are needed for this service. Is that accurate? how many and what type are needed?

Answer #3: Yes, six vehicles is accurate. The guards stationed at each of the five lots must have a working vehicle in order to adequately patrol the lots. Vehicles must be clearly marked with the company name and logo. In addition, the supervisor will need a vehicle to get to and from the various park and ride lots to provide relief as the stationed guards at each lot go on break. Vehicle requirements are set forth in the RFP.

Question #4: How many vehicles and what types of vehicles is the incumbent using?

Answer #4: The incumbent contract is currently using six (6) vehicles. The vehicles currently being used include, but are not limited to, Ford Escape and Ford Focus.

Question #5: What are the weekly hours?

Answer #5: Please see Part 2-Scope of Services as issued with the RFP.

Question #6: Who is the current incumbent?

Answer #6: The current incumbent is Dynamic Security, Inc.

Question #7: When were they awarded the contract? Copy of current contract?

Answer #7: Dynamic was awarded the Statewide Contract on November 1, 2013. A copy of the current Statewide Contract documents may from the Statewide Contract Index: <http://doas.ga.gov/state-purchasing/statewide-contracts>. The Statewide Contract Number is 99999-001-SPD0000095-003.

Question #8: Estimated usage (number of hours) of prior contract?

Answer #8: On average, SRTA utilizes 960 hours per month.

Question #9: How many monthly/annually hours are required for this bid?

Answer #9: Please refer to the RFP for annual hours.

Question #10: What is the current bill rate?

Answer #10: Please refer to Statewide Contract for current bill rates.

Question #11: What was the previous bill rate?

Answer #11: \$12.60/hour

Question #12: What was the contract amount spent last year?

Answer #12: Approximately \$150,000.00.

Question #13: Is there any minimum wage/pay?

Answer #13: Contractor must adhere to state and federal minimum wage requirements.

Question #14: Is there any prevailing wage, living wage ordinance, state or local mandated wage, contract specific wage, or collective bargaining agreement?

Answer #14: Contractor must adhere to state and federal minimum wage requirements.

Question #15: Is there a desired page limit for the proposal submission?

Answer #15: Page limits are outlined in in Part 1-Solicitation, Offer and Award, Section 3 of the RFP.

Question #16: What company is the contract incumbent guard service provider?

Answer #16: Please refer to the response provided to Question 6.

Question #17: What hourly bill rate does the incumbent guard provider charge? Please indicate the rate for each category.

Answer #17: 11.39/hour.

Question #18: What are the total weekly unarmed guard hours required?

Answer #18: Please see revised Offer Document #8 issued as part of Addendum No. 1 to the RFP.

Question #19: What are the total weekly armed guard hours required (if any)?

Answer #19: None.

Question #20: Are vehicles required for this contract? Are vehicles provided?

Answer #20: Yes, vehicles are required for this contract and are not provided by SRTA.

Question #21: Please provide daily guard schedules to be staffed for this project. Please distinguish between unarmed and armed guard hours.

Answer #21: All guards for this contract shall be unarmed. Schedule hours differ each day for each location. Schedules are to be developed by the Security company based on Xpress hours of service and provided prior to the month of service.

Question #22: What is the hourly required pay rate for guard personnel for each category?

Answer #22: There is not a required hourly pay rate for guards. Contractor must comply with all applicable State and Federal minimum wage requirements.

Question #23: What crimes are currently reported at the locations?

Answer #23: Please contact the local police department for the county in which the park and ride lot is located regarding crimes reported.

Question #24: What is the average number of monthly extra coverage/special-events guard hours required?

Answer #24: To date, SRTA has not requested extra coverage or special event guard hours.

Question #25: Is there any objection to any of the incumbent guard personnel being retained by the new vendor if the incumbent is not the awarded vendor?

Answer #25: No.

Question #26: What equipment is provided?

Answer #26: No equipment will be provided by SRTA. Contractor must supply all equipment and labor as outlined in the RFP.

Question #27: Can acceptable vehicles for this proposal consist of high quality security decal bicycles with equipped amber lights?

Answer #27: No. Automobiles must be provided and must meet the specifications as outlined in the RFP.

Question #28: Can I provide a 10 X 10 canopy for my guards while they are on site to guard against extreme weather?

Answer #28: Since we are requiring a vehicle for use at each site, a canopy will not be allowed.

Question 29: What is your budget?

Answer 29: \$165,000-\$200,000/year.